

GENERAL TERMS AND CONDITIONS DUTCH LESSONS

1. Registration

Registration for Dutch lessons at Koru Languages is done by handing in a fully completed and signed registration form by the teacher and student.

2. Admission to the language course

Before the start of the course, the student is entitled to an exploratory interview, the intake. In this report, an inventory is made of the possible knowledge of the language to be learned, the duration of the course and the timetable are discussed, and other factors that are important to the student, such as an overall statement of the cost of the course material and the course costs. The foregoing means that after the start of the course, the student or client can no longer undo the agreement on the grounds that he has not been correctly informed about the course to be followed.

3. Purchase and use of teaching materials

The course material is purchased by the student himself, unless otherwise agreed. In principle, teaching materials available in bookshops are used. If the teaching material is produced by Koru Languages, the copyright remains with Koru Languages. In case of use of this material by the student for other purposes, Koru Languages must grant permission for this. Koru Languages is not liable for errors of any kind in the course material.

4. Course Fees and Payment

The amount of the course fee depends on the course formula to be agreed. This course formula depends on a number of factors, such as the available time of the student, intensity of the course, purpose of the course, difficulty of the course and prior knowledge. With the confirmation of the course by Koru Languages, an invoice will be sent to the student or client. Unless explicitly agreed otherwise in writing, the student or client is obliged to pay the invoiced course fee in advance and no later than 14 days after the invoice date.

5. Temporary interruption of the course

If a student interrupts the lessons for a period of eight weeks without giving a reason and without notice, Koru Languages has the right to consider the agreement as terminated and the student loses the right to follow the remaining lessons.

If the student subsequently states the reason for the absence in writing and supported by supporting documents, Koru Languages may grant Koru

Languages the right in writing to postpone the continuation of (part of) the lessons for a maximum of one year. The validity of the reason and the period of postponement are at the sole discretion of Koru Languages.

6. Cancellation of class

A cancellation of a lesson by the student must be communicated at least 24 hours in advance. In the event of a shorter time frame, the agreed lessons will be deducted from the total number of agreed lessons.

7. Early termination of the course

Early termination of the course must be made in writing. Early termination does not entitle you to a refund of tuition. The course material is also non-refundable if it has been purchased by Koru Languages. In the event of early termination, the student will only be charged for the material that has been paid for, ordered or received by Koru Languages and can no longer be cancelled or returned. In the event of the death of the student, the termination of the agreement will take effect immediately and any remaining payment obligation will lapse. However, there is no right to a refund.

8. Overdue payment of the course fee

In the event of non-payment to Koru Languages, or late or improper payment of the funds owed by the student or client, Koru Languages has the right to suspend its obligation to start teaching or Koru Languages may interrupt the course until the arrears have been paid. Notice of default is not required. If the student or client fails to pay the tuition fee, Koru Languages can unilaterally terminate the course in writing.

After confirmation of participation in the course by Koru Languages, but before the lessons have started, the student or client is obliged to pay the costs already demonstrably incurred by Koru Languages in the event of cancellation, plus a fixed amount of administration costs of € 50.00. The student or client is obliged to pay an invoice to be received for these costs within 14 days of the invoice date.

After the start of the course, the student or client remains obliged to pay the entire tuition fee and the costs already demonstrably incurred by Koru Languages in the event of cancellation. Any invoice to be received by the student or client for this purpose is required to be paid within 14 days of the invoice date.

9. Non-payment

In the event of default of an obligation to pay as referred to in one of the previous articles, the student or client will be obliged to pay 15%

collection costs and 1% interest per month on the amount due after the expiry of the payment term specified in the relevant articles, without prejudice to the right of Koru Languages to claim the actual amount of costs, if they were higher.

10. Certificate

After successfully completing the course, the student can be issued with a certificate by Koru Languages.

11. Disputes

All agreements to which these terms and conditions apply are governed by Dutch law. In all disputes that may arise between the parties in connection with the course agreement, are subject to the competent Dutch court.